



INTERNAL REGULATIONS HOLIDAY HOME “HOUSE OF ARTIST”

Welcome to our accommodation! House of artist is happy to host you!

For a pleasant and safe stay, it is good to know the rules of the house's internal regulations. The rules to be observed are not only those established by the Law, but, more simply, are dictated by common sense and mutual respect. For any further information, please contact the apartment owner.

- The apartment is exclusively reserved for guests who occupy the apartment: **access to unauthorized persons is therefore forbidden**; visits by external guests must be approved in advance by the owner.
- You can reach the property **after 2:00 pm** on the day of arrival and leave it vacant by **10:00 am** on the day of departure. Arrangements to arrive at a different time should be requested and agreed at the time of booking, as well as the departure time.
- Each guest is required to take care of his personal belongings left in the apartment; **the owner is not responsible for the unfortunate theft.**
- Each guest is responsible for his own behavior in the house and in the area surrounding it and, in case of accidents caused by the guest, he will be required to refund the damages.
- The guest is given the keys of the entire accommodation, in case of loss and / or deterioration of the same, prompt notice must be given to the owner, any costs for replacing the locks will be charged to the guest.
- Before leaving the apartment, you are kindly requested to **lock the door and windows, turn off the lights and all the electrical appliances (TV, hob ...) and close the water taps.**
- The owner of the property has the right, in the absence of the guest and in special circumstances, to enter the apartment to avoid the occurrence of possible damage or danger. The owner is required to promptly inform the guest of their entry into the apartment.
- Any disturbing noise from 2:00 pm to 4:00 pm and from 11:00 pm to 7:00 am is forbidden.
- **It is extremely forbidden to have parties at home or to cause any kind of disturbance to neighbors residing in the same building where the apartment is located.**
- It is possible to use equipment and devices that are not included in the offer of the apartment only with the permission of the property owner.
- Pets are not allowed.
- In case of loss or damage to the apartment's installations, furniture, devices or equipment, the guest is obliged to notify the owner without delay. **If the loss or damage is attributable to the fault of the guest, he will be held to a compensation equal to the value of the lost object or damage caused.**
- It is strictly forbidden to **subtract from the apartment devices or parts of the equipment supplied (towels, blankets ecc.).**
- It is **strictly forbidden to smoke inside the apartment.**
- The owner makes available to guests who request it, the password for accessing the Internet with their PC with wireless system.
- **The property owner has the right to suspend the provision of the service to the guest who violates these internal regulations.**
- **Upon arrival, each guest is required to give his personal identification document (identity card or passport) to the property owner, so that he can report his presence to the competent office.**

Before your departure, in order to facilitate the arrival of the next guests, we kindly invite you to:

- Empty and throw away all waste inside the house.
 - Leave all the dishes clean.
 - Turn off the lights of the whole apartment.
 - Close all the shutters, windows and doors of the apartment.
 - Leave dirty towels on the bathroom floor and clean towels folded on the bed.
 - Give the keys to the property owner or if agreed, leave them in the mailbox.
- Please throw **only toilet paper in the bathroom toilet.**
 - We invite you to communicate to the property owner, who is at your complete disposal 24 hours a day, all your observations, wishes or praise.

The booking confirmation and the beginning of the use of the apartment implies the reading and acceptance of the apartment rules, as well as its complete conformity.

EMERGENCY CALL: 112 (Police, Fire fighters, Health aid)

People to contact in case of need or assistance: Raluca: Tel. 389 5541802 | Mirko: Tel. 349 7919494